

Engage: Housing

As domestic abuse is a major cause of homelessness, especially for women and children, housing staff play a critical role in creating safe environments, helping survivors access stable housing and support. In England, over 105,000 households were living in temporary accommodation due to domestic abuse as of mid-2023. Many were relocated outside their local area for safety, reinforcing the need for specialised training and informed housing responses.

Developing an understanding of domestic abuse is key as housing professionals frequently interact with individuals who may be at risk, directly impacted or even causing harm. Being confident to recognise, respond and make appropriate referrals is essential when working in this sector. This training session has been developed and is delivered with DAHA (Domestic Abuse Housing Alliance) accreditation in mind.

What to expect:

This training is designed to give your team an in depth understanding of domestic abuse so that they are best able to recognise and respond appropriately within their roles. This is an interactive session, that provides you with the option of training Domestic Abuse Champions.

You will:

- Understand the Engage Approach: Gain valuable insights into Domestic Abuse Expert's proven strategic approach to ending domestic abuse.
- Understand Domestic Abuse: Learn the definitions, forms and effects of abuse on families, including recognising the signs of trauma.
- Develop Trauma-Informed Practice: Develop skills to minimise re-traumatisation and build empathetic, supportive relationships with survivors.
- Identify Risk and Safety Planning: Enhance skills in assessing risk and creating safety plans.
- Ask the Right Questions: Practice communication strategies that encourage trust and openness, creating safe disclosure environments.

Optional: Become a Domestic Abuse Champion: Learn how to advocate for survivors, signpost resources, and raise awareness within professional settings.

Suitable for:

This training is ideal for professionals working in the housing sector including frontline workers, management, HR and maintenance staff.

Delivery details:

Format: Face to Face

Time: 6 hours

Participants: Maximum 15

Find out more: training@mycwa.org.uk